



ASSAM POLICE ONLINE CITIZEN SERVICE

e-FIR FILED FOR ENQUIRY

Date	04 Apr 2025 10:15 pm	Reference No	e-FIR-0425-002412
Nationality	Indian		
Status	Submitted		
Type	Crime Against Women		
Personal Details			
Name	Surbhi Jain	Gender	Female
Contact No	8194025770	Email Id	jsurbhi20003@gmail.com
Present Add	House No. 27,NIPCCD Rd, SAIKIA, Khanapara, Guwahati,Guwahati		
State	Assam		
District	Kamrup Metropolitan		
Police Station	Unknown		
Permanent Add	NRI,Firozabad,Firozabad		
State			
District	Firozabad		
Police Station	Unknown		
FIR Details			
Start date & time of incident	04 May 2024 12:00:00 am		
End date & time of incident	04 Apr 2025 12:00:00 am		
District of occurrence of incident	Kamrup Metropolitan		
Police Station of occurrence of incidente	Unknown		
Place of occurrence of incident	HDFC Bank, Upper Ground Floor, Tripura Rd, near Agile Hospital, Jayanagar Chariali, Jaya Nagar, Beltola Tiniali, Guwahati, Assam 781022, India		
Details of e-FIR :	Dear Sir/Madam, My name is Surbhi Jain, a 22-year-old woman, previously residing in Assam. I am writing to formally lodge an FIR against my father, Ashish Jain, residing at Flat		

No. 802, Platina Heights, Firozabad, UP 283203, officials of the Cybercrime Department, Uttar Pradesh Police, Firozabad, and HDFC Bank, for multiple cognizable offenses committed against me. I invoke my right under Section 173 of the Bharatiya Nagarik Suraksha Sanhita, 2023 (BNSS), which mandates that information regarding a cognizable offense must be recorded by the officer-in-charge of any police station, irrespective of jurisdiction. As the government portal in my home jurisdiction (Firozabad, UP) is non-functional, I request this be registered as a Zero FIR and transferred to the appropriate police station for investigation, per the Standard Operating Procedure issued by the Ministry of Home Affairs. Details of the Incident: On February 10, 2024, I was kidnapped by my father, Ashish Jain, from Firozabad, UP, and illegally held captive for seven months until September 9, 2024. During this period, I endured severe physical, mental, and sexual abuse. My electronic devices, including my mobile phone and SIM card linked to my number (+91 7900260103), were seized to prevent me from seeking help. My father stole my physical Aadhaar card and other identity documents (missing report attached). On May 11, 2024, using my stolen Aadhaar card, he illegally transferred ownership of my phone number from Airtel to Jio in his name, received OTPs from UIDAI, and altered my Aadhaar records without my consent (Transaction Authentication History from UIDAI attached). Evidence includes a police extract proving the number was mine, tax receipts, and Jio records confirming the change. As I was confined without access to gadgets, I could not authorize these changes. The number remains in his name. A magistrate's order from Firozabad, directing him not to interfere in my life, was issued after my release (copy attached). My father further exploited my Aadhaar card to commit fraud. He opened fraudulent bank accounts in my name, hacked my Punjab National Bank (PNB) and State Bank of India (SBI) accounts, and changed my card PINs. I received signup emails from IndusInd Bank, indicating attempts to open commercial accounts, and suspect he sought loans using my identity. He admitted to controlling my accounts

in a recorded video (attached) and coerced me and other family members to open accounts for his tax fraud schemes. After escaping, I moved to Assam and opened an HDFC account. Details of the account are given below: Account Holder: Surbhi Jain Account Number: 50100750561828 IFSC: HDFC0005859 Branch: Jayanagar Type: Savings Despite the magistrate's order, HDFC Bank shared my confidential account details—transaction history, location, and phone number—with the Cybercrime Department, UP Police, Firozabad, under false pretenses initiated by my father. He accessed this information, tracked my location, and continued harassment, threatening to deport me to India forcibly. On November 14, 2024, Mr. Asif Mehboob, HDFC Branch Manager, emailed me a reference number (CR-OB-1160/2024/Cyber Crime/Ashish Jain) but provided no justification for the disclosure. HDFC Bank claims that my information was shared based on an order from the Cybercrime Branch, UP Police, Firozabad. However, neither HDFC nor Cybercrime officials have provided me with any justification or court order. The Supreme Court's landmark ruling in Justice K.S. Puttaswamy v. Union of India (2017) recognized privacy as a fundamental right under Article 21. This includes financial privacy (e.g., banking details) and communication privacy (e.g., phone data). In District Registrar and Collector, Hyderabad v. Canara Bank (2004), the Court extended privacy protections to bank account details, stating they cannot be accessed arbitrarily without legal justification, such as a court order. Under Section 91 of the Code of Criminal Procedure (CrPC), such orders must be reviewed and authorized by a magistrate or judge to produce documents relevant to an investigation. I have not committed any crime, nor am I a missing person, and there is no legal justification for disclosing my confidential information—especially to a third party like my father, who is explicitly barred from interfering in my life by a magistrate's order. If HDFC Bank possesses a court order contradicting the magistrate's directive, I demand that it be produced for my review. Absent such evidence, their actions are illegal and have facilitated my abuser's continued harassment. I have requested and

tried to file a complaint in the cybercrime unit of Firozabad regarding these crimes. However, the officials have refused to respond despite dozens of emails. Laws Violated By Ashish Jain: Indian Penal Code (IPC): Section 363: Kidnapping. Section 365: Kidnapping with intent to confine. Section 368: Wrongful confinement of a kidnapped person. Section 354: Assault or criminal force to outrage modesty. Section 420: Cheating and dishonesty. Section 465: Forgery. Section 330: Hurt to extort. Section 347: Confinement to extort. Section 503: Criminal intimidation. Information Technology Act, 2000: Section 66C: Identity theft. Section 66D: Cheating by personation using computer resources. Aadhaar Act, 2016: Section 38: Unauthorized use/tampering with Aadhaar data. Protection of Women from Domestic Violence Act, 2005 (PWDVA): Violation due to kidnapping, physical assault, sexual abuse, mental cruelty, and economic exploitation—paradigmatic acts of domestic violence. By HDFC Bank: Constitutional Violation: Article 21 – Infringement of my right to life, liberty, and privacy due to improper handling of personal information. IT Act: Section 43A – Failure to protect sensitive personal data. Banking Regulation Act, 1949: Breach of customer confidentiality. Bharatiya Nagarik Suraksha Sanhita, 2023 (BNSS): Section 94 (replaces CrPC Section 91): Unauthorized disclosure without court order. Section 56/356 (replaces CrPC Sections 53/313): Improper disclosure of records to the accused (my father). Violation of the magistrate's protective order, potentially amounting to contempt under the Contempt of Courts Act, 1971. Digital Personal Data Protection Act, 2023 (DPDP Act): unlawful unauthorized access or disclosure. CrPc Section 91 By Cybercrime Department, Firozabad: IPC: Section 166 – Public servant disobeying law with intent to cause injury (if applicable). BNSS: Section 94/56/356 – Unwarranted disclosure of confidential records, flouting the magistrate's order. Request for Action: I request the registration of this FIR against Ashish Jain, officials of the Cybercrime Department, Firozabad, and HDFC Bank for investigation into these cognizable offenses. Please treat this as a Zero FIR under Section 173 BNSS and transfer

it to the appropriate jurisdiction for further action.

Attachments: PhoneOnTablem.mp4: It is the recording with subtitles of my father assaulting and threatening to murder me and my mother repeatedly with a knife https://drive.google.com/file/d/1UpaZcke4o8VKGa9V_PJbcMikaKtDB4B7/view?usp=sharing Airtel_location2.jpg: Police extract from a search on my number showing my phone, OnePlus Nord on the account. https://drive.google.com/file/d/1MTCB_7fhInud6cMDsy3ZX-IYovN33iST/view?usp=sharing

JIO_IUE3133245023166072RPOS.pdf: Tax receipts for SIM replacement <https://drive.google.com/file/d/12SJOKseZ-VcATLQz9CI58LvzO1WLNb3R/view?usp=sharing> Adobe Scan 04-Aug-2024 (1).pdf : Missing Report of my identity documents https://drive.google.com/file/d/1_8JNMG3yCEI5u_L9-RzvCXlrkbrK0qr1/view?usp=sharing hospital injury report - ear.png: This is the report of my ear injury because of which I lost my hearing ability at the time as my father hit me with sticks and rods https://drive.google.com/file/d/1FtTsJeq_4wAOk-eW74iwNuEb9XuR7MH7/view?usp=sharing hospital injury report2 - ear.png <https://drive.google.com/file/d/1I1Pga4KnCV5Xs-f4xk2eZfM2hq8ejsRr/view?usp=sharing> It would take me 5 minutes.png: Screenshot of my father threatening to find me in 5 minutes and kidnap me https://drive.google.com/file/d/1C1kbb_yUJXFNhrdQcwV_5skMPB54z9rL/view?usp=sharing I know your phone number.png: Screenshot of my father telling me he found out about my new phone number <https://drive.google.com/file/d/1BxDtXW9DBPgZgwD6mwPKtyJAK6KZkr90/view?usp=sharing> I know your bank account.png: Screenshot of my father telling me he knows my bank account, transactions and bank balance https://drive.google.com/file/d/1QmWLXIFwc4O88qig8zC_ve4TRSEmGAoM/view?usp=drive_link

NCW Statement: Statement provided by me to the NCW. https://drive.google.com/file/d/1O6Xgu9pjjvem2jvem4tFsZEp9X0ugQPpe/view?usp=drive_link

Gmail: HDFC BANK Case Number 61761005: Email from HDFC bank telling me that they gave my sensitive personal information to cybercrime who clearly told the information to my father illegally https://drive.google.com/file/d/1fT3SU_SPtWc0ijEErHo8yzm0U-GpY48r/view?usp=sharing NCW notice for

hearing.pdf: NCW New Delhi notice for hearing of the case for the complaint alleging assault / cruelty / domestic violence / threat to life by me https://drive.google.com/file/d/1XNzQiXz5yVU84pHnVmuBvgKeofS9Zv1S/view?usp=drive_link

FIRs: All the registered and unregistered FIRs <https://drive.google.com/drive/folders/1W0GPc3YIuxc1AG2ybslqppMKRS6F3mG?usp=sharing>

macbook.jpg: My father smashed this macbook of mine with a hammer <https://drive.google.com/file/d/1qaisqQ59A46kKfmfN3S6iGU7OrpTINAI/view?usp=sharing>

Ashish hacked apple ID.jpg: It clearly shows that it's my apple ID but my father hacked it and has put passcodes on Iphone. <https://drive.google.com/file/d/1vNehqguhLkBCxUbq6M-stfIQFBuE9bYR/view?usp=sharing>

Ashish Bedroom Video: This is the video in which he blatantly states that he has hacked all my accounts and that no police can stop him. https://drive.google.com/file/d/1xSwyeFUMUI_ENheol6udKTrXDNkVhZef/view?usp=sharing

Magistrate Order: This order was given on 09 Sep 2024 by PCS City Magistrate of Ferozabad, Rajendra Kumar under PWDVA, 2005. <https://drive.google.com/file/d/1OVaQOwktyzthB2t4k7YfgfIYtc3P-CoW/view?usp=sharing>

Aadhar Authentication Transaction History https://drive.google.com/file/d/1cubVtfSp0aO3TcZrTgy3L57_NwljJ4wJ/view?usp=sharing

UIDAI IP Logs https://drive.google.com/file/d/1gSCOoDySPpYE11gGdfafxHFhYucOw3_p/view?usp=sharing

Jio records <https://drive.google.com/file/d/1p0e6YwPmvZ6v-x1St6-AAAn81ilbasBGS/view?usp=sharing>

https://drive.google.com/file/d/1pzyy_pm5RAaYQc96YHNrPGMPZuep1jnS/view?usp=sharing

Declaration: I solemnly affirm that the information provided is true to the best of my knowledge and belief. I request urgent action to ensure justice and my safety. Yours sincerely,
Surbhi Jain Date: April 04, 2025

Documents Submitted

FIR File	<input checked="" type="checkbox"/>
Signature	<input checked="" type="checkbox"/>
Identity Proof	<input checked="" type="checkbox"/>