



DIGITAL LIFE

Mr. Ashish Jain
Flat No 802
Firozabad Platina Heights Dholpura
Firozabad Firozabad Uttar Pradesh 283203

Jio Number 7900260103
Account Number
Statement Date 21-Nov-2024
Statement Time 22:37:11
Security Deposit ₹ 0.00

Registered Mobile : +917900260103 | Aadhaar Number : XXXX XXXX 9660 | E-mail : jsurbhi20003@gmail.com

Account Usage and Recharge Statement from 13-Oct-2024 to 09-Nov-2024

Refer following pages for details of charges

			Amount (₹)																																																								
1	Plan Recharges		0.00																																																								
2	Usage Charges																																																										
		Volume / Duration	Amount(₹)																																																								
	Off-Net / Premium / ISD & IR Calling	00:00:00	0.00																																																								
	SMS	0	0.00																																																								
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<table border="0" style="width: 100%;"> <thead> <tr> <th colspan="4" style="text-align: left;"><u>Total Usage Summary</u></th> </tr> <tr> <th></th> <th style="text-align: center;">Total Usage</th> <th style="text-align: center;">Chargeable Usage</th> <th style="text-align: center;">Chargeable Amount (₹)</th> </tr> </thead> <tbody> <tr> <td>Voice Local</td> <td></td> <td></td> <td></td> </tr> <tr> <td> On-Net/Off-Net(LL)</td> <td style="text-align: center;">00:00:00</td> <td style="text-align: center;">00:00:00</td> <td style="text-align: center;">0.00</td> </tr> <tr> <td> Off-Net(Mobile)</td> <td style="text-align: center;">00:00:00</td> <td style="text-align: center;">00:00:00</td> <td style="text-align: center;">0.00</td> </tr> <tr> <td>Voice STD</td> <td></td> <td></td> <td></td> </tr> <tr> <td> On-Net/Off-Net(LL)</td> <td style="text-align: center;">00:00:00</td> <td style="text-align: center;">00:00:00</td> <td style="text-align: center;">0.00</td> </tr> <tr> <td> Off-Net(Mobile)</td> <td style="text-align: center;">00:00:00</td> <td style="text-align: center;">00:00:00</td> <td style="text-align: center;">0.00</td> </tr> <tr> <td>Premium / ISD & IR Calling</td> <td style="text-align: center;">00:00:00</td> <td style="text-align: center;">00:00:00</td> <td style="text-align: center;">0.00</td> </tr> <tr> <td>SMS</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0.00</td> </tr> <tr> <td>Data</td> <td style="text-align: center;">0.000 GB</td> <td style="text-align: center;">0.000 GB</td> <td style="text-align: center;">0.00</td> </tr> <tr> <td> 4G Data/WIFI</td> <td style="text-align: center;">0.000 GB</td> <td style="text-align: center;">0.000 GB</td> <td style="text-align: center;">0.00</td> </tr> <tr> <td> 5G Data</td> <td style="text-align: center;">0.000 GB</td> <td style="text-align: center;">0.000 GB</td> <td style="text-align: center;">0.00</td> </tr> <tr> <td>VAS</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0.00</td> </tr> </tbody> </table>				<u>Total Usage Summary</u>					Total Usage	Chargeable Usage	Chargeable Amount (₹)	Voice Local				On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00	Off-Net(Mobile)	00:00:00	00:00:00	0.00	Voice STD				On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00	Off-Net(Mobile)	00:00:00	00:00:00	0.00	Premium / ISD & IR Calling	00:00:00	00:00:00	0.00	SMS	0	0	0.00	Data	0.000 GB	0.000 GB	0.00	4G Data/WIFI	0.000 GB	0.000 GB	0.00	5G Data	0.000 GB	0.000 GB	0.00	VAS	0	0	0.00
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4	Other Purchases		0.00																																																								
5	Credit & Adjustments		0.00																																																								

Recharge Option

Credit Card /
Set Auto Recharge through MyJio App. Download the MyJio App from Play Store or App Store

Bank -(EBPP)
Register Jio with your bank for an auto recharge presentment and payment mandate via MyJio app.

Bank - (Direct Debit)
Visit the nearest Jio store to set ACH mandate on your bank account.

Jio Self Care

My Jio & Jio.com
Recharge using credit / debit card or net banking on My Jio App or visit www. Jio.com and click on Quick recharge. Download the app from Play Store or App Store

Jio Store

Cash / Credit / Debit
Walk into a Jio Store and recharge by cash, Credit card or debit card.

Reach Us

Call **199** (from a Jio number) or **1800-88-99999** (from other networks) | Write to care@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com

Registered Office: Reliance Jio Infocomm Limited
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta, Ambawadi, Ahmedabad-380006, Gujarat, India
CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited
4th Floor, Abhikaram Plaza, Civil Lines, Saket, Meerut 250003, Uttar Pradesh

PAN: AABC16363G



DIGITAL
LIFE

Mr. Ashish Jain

Jio Number : 7900260103

Statement Date : 21-Nov-2024

Your Jio Plan Details

As On Date : 21-Nov-2024

Important Information

Tariff & Plans FTTH

1. There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & condition applicable to tariff plans.
2. RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
3. As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
4. For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10 KB/pulse, usage of 11 KB would be billed as 2 pulses.
5. No migration fee is chargeable for changing tariff plan.
6. No charge will be levied for any service without your explicit consent.
7. In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

DND (Do Not Disturb) Service

You can opt for DND if you do not wish to receive any promotional calls. To activate Full DND call 1909 (from your Jio Fixed line number) or 1800 896 9999 (from other networks), also you can activate DND through MyJio app or www.jio.com.

Charges

1. Any disagreement on charges levied should be informed within 60 Days failing which all charges will be considered valid.

Complaints & Services Request

Visit www.jio.com, login with your Jio ID and password; click on 'Service Request' option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request Number.

You can also call 198 (toll-free) from your Jio number or 1800 896 9999 from other networks to register your service request / complaint.

You can also do a self-correction by visiting www.jio.com or through the MyJio app.

Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.upw@jio.com, Telephone number: 18008893999

Fax : 18008891211, Address: Reliance Jio Infocomm Limited, 2-7, Nishyam Kunj, Abhikarm complex, Civil Lines, Meerut, U.P - 250003

(Working hours: Mon-Fri, 10:30 am to 6:00 pm)