



Surbhi <jsurbhi20003@gmail.com>

Follow-Up on Cyber Crime (NCRP) Complaint No. 23112240159198 - Demand for Immediate Action and Status Update

2 messages

Surbhi <jsurbhi20003@gmail.com>

Mon, Nov 17, 2025 at 9:00 AM

To: KAMAL SHANKAR <so-linepar.fi@up.gov.in>, Superintendent of Police Firozabad <spfrz-up@nic.in>, adlscit.fr-up@gov.in, coshi.fr-up@gov.in, cojas.fr-up@gov.in, cosir.fr-up@nic.in, cotun.fr-up@gov.in, cosad.fr-up@gov.in, ri-policeline.fi@up.gov.in, थाना लाइनपार जनपद फिरोजाबाद <lineparfrz@gmail.com>, cyberpolice.mha@gov.in, sho.linepar@up.gov.in

Dear Sir/Madam,

I am Surbhi Jain, a 22-year-old woman, writing for the third time to demand an immediate update and action on my cyber crime complaint lodged with the National Cyber Crime Reporting Portal (NCRP) under Complaint No. 23112240159198 on 18 December 2024, concerning serious offenses involving my father, Ashish Jain.

This matter was forwarded to Linepar Police Station, Firozabad, on 22 October 2025. Despite my previous emails on 23 October 2025 (with all evidence attached) and 24 October 2025, and my direct conversation with Station In-Charge Amit on 24 October 2025 who explicitly assured me of immediate attention, I have received zero response, acknowledgment, or progress update. Nearly one year has passed since the initial filing, and this prolonged inaction is unacceptable, distressing, and a clear dereliction of duty.

I insist on the following immediate actions:

1. Provide a detailed status report on the investigation within 48 hours of receiving this email.
2. Confirm receipt of this email and my prior submissions (including attachments).
3. Assign a dedicated officer to handle this case and share their contact details for direct communication.
4. If no progress has been made, explain the reasons in writing and outline a concrete timeline for resolution.

Failure to respond promptly will compel me to escalate this matter to higher authorities, including the Uttar Pradesh Director General of Police, the Ministry of Home Affairs, and the National Human Rights Commission, while pursuing legal remedies for negligence. This is a serious cyber crime affecting a vulnerable citizen, and I will not tolerate further delays.

All relevant evidence and details are attached in my email dated 23 October 2025. You can email me for any clarification. Treat this as a top-priority emergency and respond without further delay.

Sincerely,
Surbhi Jain

Mail Delivery Subsystem <mailer-daemon@googlemail.com>

Mon, Nov 17, 2025 at 9:06 AM

To: jsurbhi20003@gmail.com

Address not found



Your message wasn't delivered to **sho.linepar@up.gov.in** because the address couldn't be found, or is unable to receive mail.

The response from the remote server was:

550 #5.1.0 Address rejected.

Final-Recipient: rfc822; sho.linepar@up.gov.in

Action: failed

Status: 5.7.0

Remote-MTA: dns; mailgw.nic.in. (164.100.2.145, the server for the domain up.gov.in.)

Diagnostic-Code: smtp; 550 #5.1.0 Address rejected.

Last-Attempt-Date: Sun, 16 Nov 2025 17:06:03 -0800 (PST)

----- Forwarded message -----

From: Surbhi <jsurbhi20003@gmail.com>

To: KAMAL SHANKAR <so-linepar.fi@up.gov.in>, Superintendent of Police Firozabad <sprfrz-up@nic.in>, adlscit.fr-up@gov.in, coshi.fr-up@gov.in, cojas.fr-up@gov.in, cosir.fr-up@nic.in, cotun.fr-up@gov.in, cosad.fr-up@gov.in, ri-policeline.fi@up.gov.in, "थाना लाइनपार जनपद फिरोजाबाद" <lineparfrz@gmail.com>, cyberpolice.mha@gov.in, sho.linepar@up.gov.in

Cc:

Bcc:

Date: Mon, 17 Nov 2025 09:00:47 +0800

Subject: Follow-Up on Cyber Crime (NCRP) Complaint No. 23112240159198 - Demand for Immediate Action and Status Update

Dear Sir/Madam,

I am Surbhi Jain, a 22-year-old woman, writing for the third time to demand an immediate update and action on my cyber crime complaint lodged with the National Cyber Crime Reporting Portal (NCRP) under Complaint No. 23112240159198 on 18 December 2024, concerning serious offenses involving my father, Ashish Jain.

This matter was forwarded to Linepar Police Station, Firozabad, on 22 October 2025. Despite my previous emails on 23 October 2025 (with all evidence attached) and 24 October 2025, and my direct conversation with Station In-Charge Amit on 24 October 2025 who explicitly assured me of immediate attention, I have received zero response, acknowledgment, or progress update. Nearly one year has passed since the initial filing, and this prolonged inaction is unacceptable, distressing, and a clear dereliction of duty.

I insist on the following immediate actions:

1. Provide a detailed status report on the investigation within 48 hours of receiving this email.
2. Confirm receipt of this email and my prior submissions (including attachments).
3. Assign a dedicated officer to handle this case and share their contact details for direct communication.
4. If no progress has been made, explain the reasons in writing and outline a concrete timeline for resolution.

Failure to respond promptly will compel me to escalate this matter to higher authorities, including the Uttar Pradesh Director General of Police, the Ministry of Home Affairs, and the National Human Rights Commission, while pursuing legal remedies for negligence. This is a serious cyber crime affecting a vulnerable citizen, and I will not tolerate further delays.

All relevant evidence and details are attached in my email dated 23 October 2025. You can email me for any clarification. Treat this as a top-priority emergency and respond without further delay.

Sincerely,
Surbhi Jain