



Surbhi <jsurbhi20003@gmail.com>

Fourth Follow-Up on Cyber Crime Complaints (NCRP Nos. 23112240159198 and 23108250118918)

4 messages

Surbhi <jsurbhi20003@gmail.com>

Thu, Dec 11, 2025 at 6:38 PM

To: sspfdz-up@nic.in, igzoneagr-up@nic.in, cybercrime@up.gov.in, KAMAL SHANKAR <so-linepar.fi@up.gov.in>, Superintendent of Police Firozabad <spfrz-up@nic.in>, adlscit.fr-up@gov.in, coshi.fr-up@gov.in, cojas.fr-up@gov.in, cosir.fr-up@nic.in, cotun.fr-up@gov.in, cosad.fr-up@gov.in, ri-policeline.fi@up.gov.in, थाना लाइनपार जनपद फिरोजाबाद <lineparfrz@gmail.com>, cyberpolice.mha@gov.in, sho.linepar@up.gov.in

Dear Sir/Madam,

I am Surbhi Jain, writing for the fourth time regarding my cyber crime complaints filed through the National Cyber Crime Reporting Portal (NCRP). This is in continuation of my previous emails dated 17 November (third follow-up), and earlier ones, where I demanded immediate action on Complaint No. 23112240159198 (lodged on 18 December 2024 and forwarded to Linepar Police Station, Firozabad, on 22 October 2025).

Additionally, a second related complaint, NCRP No. 23108250118918, has now been forwarded to Linepar Police Station on 30 November 2025. The National Cyber Crime Reporting Portal has explicitly instructed me to contact Linepar Police Station for further follow-up on this matter.

Despite my persistent efforts, including multiple emails and telephone conversations, I have received no acknowledgment, no status update, and no progress on either complaint. Nearly one year has passed since the initial filing, and this prolonged inaction is unacceptable and a serious failure in addressing grave cyber crimes.

To recap my recent telephone interactions:

- On 19 November 2025, I spoke with Station In-Charge Amit, who redirected me to the computer operator (referred to as Deepak). Upon calling, the operator (who confirmed he was not Deepak) inquired about the complaint details but then stated he only checks emails and would forward my email to the cyber crime officers. When I pointed out that one of my complaints involves cyber crime officers, he dismissed it casually without noting my details initially. After I insisted and provided my name, email, and complaint numbers, he mentioned forwarding it to Officer Siddhant Tomar but could not provide his contact number. He promised an acknowledgment email but none was sent.
- Today (11 December 2025), I followed up again with the computer operator (Deepak). He informed me that the previous officer has been transferred, a new cyber crime in-charge is yet to be appointed, and he only forwards complaints without handling them. He refused to provide contact details of any investigating officer, stating it would only be possible once the new in-charge is appointed (in "a day or two" or "2-3 days"). When I mentioned the second forwarded complaint, he responded indifferently that I could file as many as I liked and they would be forwarded.

Promises of follow-up have been repeatedly broken, and basic courtesies like email acknowledgments have not been extended.






I hereby insist on the immediate following actions for both complaints:

1. Confirm receipt of this email and all prior communications (including attachments).
2. Provide a detailed status report on both investigations, including any steps taken so far.
3. Assign dedicated investigating officers to these cases and share their names, designations, and official contact details (phone and email).
4. If no progress has been made, provide a written explanation for the delays and a firm timeline for resolution.
5. Issue an official acknowledgment via email for both NCRP complaints, as repeatedly requested.

This prolonged delay and evasive handling are unacceptable, especially in serious cyber crime cases impacting a young woman. Failure to respond promptly and take concrete action will leave me no choice but to escalate this matter immediately to higher authorities. Please find the attachments.

Sincerely,
Surbhi Jain

5 attachments

-  **National Cyber Crime Reporting Portal Grievance Report (23112240159198) - 18 Dec 2024.pdf**
5K
-  **Gmail - Complaint Transfer To Police.pdf**
99K
-  **grievance_report.pdf**
5K
-  **Gmail - Complaint Transfer To Police (1).pdf**
87K
-  **NCRP complaint details for police - 23 Oct 2025.pdf**
7052K

Surbhi <jsurbhi20003@gmail.com>

Mon, Dec 15, 2025 at 5:41 PM

To: sspfdz-up@nic.in, igzoneagr-up@nic.in, cybercrime@up.gov.in, KAMAL SHANKAR <so-linepar.fi@up.gov.in>, Superintendent of Police Firozabad <spfrz-up@nic.in>, adlscit.fr-up@gov.in, coshi.fr-up@gov.in, cojas.fr-up@gov.in, cosir.fr-up@nic.in, cotun.fr-up@gov.in, cosad.fr-up@gov.in, ri-policeline.fi@up.gov.in, थाना लाइनपार जनपद फिरोजाबाद <lineparfrz@gmail.com>, cyberpolice.mha@gov.in, sho.linepar@up.gov.in

Dear Sir/Madam,

I am Surbhi Jain, writing this as my fifth follow-up regarding my cybercrime complaints filed via the National Cyber Crime Reporting Portal (NCRP).

This email follows my previous communication dated 11 December 2025 (fourth follow-up), in which I detailed the complete lack of progress and evasive responses from Linepar Police Station, Firozabad.

As instructed during my telephone conversation on 11 December 2025 with Computer Operator Deepak (+91 7409178488), I waited and followed up today, 15 December 2025. I called the said number four times throughout the day at intervals of approximately 4 hours, but received no response on any occasion. This is despite the earlier assurance that the new cyber crime in-charge would be appointed in "2-3 days" and matters would proceed.

Additionally, I have received no email acknowledgment or response to my email dated 11 December 2025, nor to any of my prior follow-ups. This kind of repeated ignoring, both on phone and email, is very upsetting and wrong, especially when serious cyber crimes have been reported and are pending for a long time.

I once again demand immediate actions for both complaints (NCRP No. 23112240159198 forwarded on 22 October 2025, and NCRP No. 23108250118918 forwarded on 30 November 2025).

Sincerely,
Surbhi Jain

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Surbhi <jsurbhi20003@gmail.com>

Tue, Dec 23, 2025 at 8:09 PM


To: sspfdz-up@nic.in, igzoneagr-up@nic.in, cybercrime@up.gov.in, KAMAL SHANKAR <so-linepar.fi@up.gov.in>, Superintendent of Police Firozabad <spfrz-up@nic.in>, adlscit.fr-up@gov.in, coshi.fr-up@gov.in, cojas.fr-up@gov.in, cosir.fr-up@nic.in, cotun.fr-up@gov.in, cosad.fr-up@gov.in, ri-policeline.fi@up.gov.in, थाना लाइनपार जनपद फिरोजाबाद <lineparfrz@gmail.com>, cyberpolice.mha@gov.in, cp-pol.ag@up.gov.in, addl-cp.ag@up.gov.in, adcp-traffic.ag@up.gov.in, dcp-west.ag@up.gov.in, dcp-east.ag@up.gov.in, dcp-city.ag@up.gov.in, adcp-protocol.ag@up.gov.in, adcp-crime.ag@up.gov.in, spfrz@nic.in, Chief Minister Office Uttar Pradesh <cmup@nic.in>, sho.linepar@up.gov.in

[Quoted text hidden]

5 attachments

 **National Cyber Crime Reporting Portal Grievance Report (23112240159198) - 18 Dec 2024.pdf**
5K

 **Gmail - Complaint Transfer To Police.pdf**
99K

 **grievance_report.pdf**
5K

 **Gmail - Complaint Transfer To Police (1).pdf**
87K

 **NCRP complaint details for police - 23 Oct 2025.pdf**
7052K

Surbhi <jsurbhi20003@gmail.com>

Tue, Dec 23, 2025 at 8:10 PM

To: sspfdz-up@nic.in, igzoneagr-up@nic.in, cybercrime@up.gov.in, KAMAL SHANKAR <so-linepar.fi@up.gov.in>, Superintendent of Police Firozabad <spfrz-up@nic.in>, adlscit.fr-up@gov.in, coshi.fr-up@gov.in, cojas.fr-up@gov.in, cosir.fr-up@nic.in, cotun.fr-up@gov.in, cosad.fr-up@gov.in, ri-policeline.fi@up.gov.in, थाना लाइनपार जनपद फिरोजाबाद <lineparfrz@gmail.com>, cyberpolice.mha@gov.in, cp-pol.ag@up.gov.in, addl-cp.ag@up.gov.in, adcp-traffic.ag@up.gov.in, dcp-west.ag@up.gov.in, dcp-east.ag@up.gov.in, dcp-city.ag@up.gov.in, adcp-protocol.ag@up.gov.in, adcp-crime.ag@up.gov.in, spfrz@nic.in, Chief Minister Office Uttar Pradesh <cmup@nic.in>, sho.linepar@up.gov.in

----- Forwarded message -----

From: **Surbhi** <jsurbhi20003@gmail.com>

Date: Mon, Dec 15, 2025 at 5:41 PM

Subject: Re: Fourth Follow-Up on Cyber Crime Complaints (NCRP Nos. 23112240159198 and 23108250118918)

To: <sspfdz-up@nic.in>, <igzoneagr-up@nic.in>, <cybercrime@up.gov.in>, KAMAL SHANKAR <so-linepar.fi@up.gov.in>, Superintendent of Police Firozabad <spfrz-up@nic.in>, <adlscit.fr-up@gov.in>, <coshi.fr-up@gov.in>, <cojas.fr-up@gov.in>, <cosir.fr-up@nic.in>, <cotun.fr-up@gov.in>, <cosad.fr-up@gov.in>, <ri-policeline.fi@up.gov.in>, थाना लाइनपार जनपद फिरोजाबाद <lineparfrz@gmail.com>, <cyberpolice.mha@gov.in>, <sho.linepar@up.gov.in>

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